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Ian David Serlin

ACADEMIC EXPERIENCE

MS, Computer Science **University of Southern California** **Aug 2007 - May 2008 (exp.)**
GPA: 4.0/4.0

- *Software Engineering and Software Management and Economics* by Dr. Barry Boehm – Project Manager of USC CSSE COINCOMO 2.0 project (<http://greenbay.usc.edu/csci577/fall2007/projects/team4/>)
- *Design of User Interfaces* – Designed and Developed Multi-touch Soundtrack Composition HW/SW (<http://youtube.com/watch?v=rvJsS73K1QM>)
- *Consumer Behavior* - Teaching Assistant for Marshall School of Business (Fall 2007, Spring 2008)

BS, Computer Science **University of Southern California** **Aug 2003 - May 2007**
Major GPA: 3.736/4.0

- Presidential Scholarship, Engineering Merit Scholarship, Dean's List, USC LEAD Certificate

Mandarin Language & Culture **Peking University - Beijing, China** **Aug 2006 - Dec 2006**

PROFESSIONAL EXPERIENCE

Program Manager Intern **Microsoft - Redmond, WA** **May-Aug 2006; May-Aug 2007**

- Developed prototype WiFi phone and Windows Sidebar Gadget implementing Windows Rally tech
- Scripted and produced concept video outlining 5 year vision for the Windows Hardware Ecosystem
- Took Update Troubleshooter for Windows from idea to beta; expected \$850K/year savings
- Managed cross-group collaborative team of 9 introducing Agile project management to the division

Housing Technology Assistant **University of Southern California** **Aug 2005 - May 2006**

- Average case closure time of < 1 hour to identify and resolve customers' technical issues

Website Developer **GLBTA.org; Weiss Comm.;** **Jul 2005 - May 2006**

- Developed websites according to customers' objectives including Ajax CMS for non-technical staff

Technology Consultant **Caduceus International** **Feb 2004 - May 2006**

- Enabled client to effectively use technology in variety of facets of their mobile hospital business

Research Assistant **DePauw University** **Jun 2001 - Aug 2003**

- Prototyped voice recognition, A/V conferencing, VNC-style technology and Flash print filters for collaborative educational software www.dyknow.com
- Assisted in researching, building and publishing a paper regarding a computer organization teaching tool called the Water Adder <http://doi.acm.org/10.1145/1024338.1024371>

TECHNICAL AND LEADERSHIP EXPERIENCE

Languages, Platforms and Tools

- Ruby on Rails, Javascript, Actionscript, Coldfusion, HTML, XML, CSS, SQL, C++, Java, J2ME, Windows Vista/XP, Ubuntu, UNIX, Photoshop CS2, Flash CS3, Touchlib

Founding Member **USC US-China Today** **Aug 2007 - Present**

President/VP **Association of Cultural Exchange** **Jan 2005 - May 2006**

- Increased membership by 400% and established joint events with other campus organizations